



What happens when you call your doctor after hours?

As from the 2nd of June, you may be given the option to have your call transferred through to Healthline where you will be offered free health advice. Healthline won't diagnose your problem but they will advise you on what to do next. This means that you will receive health advice immediately, rather than having to wait for your doctor's practice to open.

What is Healthline?

Healthline is a free, 24-hour, telephone health advice service, staffed by registered nurses who can help you with a range of health issues from coughs and colds to more serious problems. You can call the 0800 number free from your mobile phone as well.

Why are we enhancing the service?

This enhanced service is a special initiative for the Taranaki region, aimed at improving your access to health services. If you choose to transfer through to Healthline after hours the registered nurse will also give you the option of having a copy of your call record sent to your doctor to be put into your file. This will mean that your doctor will have a full record of your health, which will help them to help you.

Free health advice
when you need it



Healthline

0800 611 116

www.healthline.govt.nz



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