



## HOSPITAL ADVISORY COMMITTEE

### MINUTES – PUBLIC - unconfirmed

Tuesday 31 May 2011

10.00am

Corporate Meeting Room 1

Base Hospital

David Street

New Plymouth

#### **Present:**

Ella Borrows (Chair), Brian Jeffares, Pauline Lockett, Alison Rumball, Colleen Tuuta (Committee Members), Mary Bourke and Peter Catt (ex-officio) Peter Moeahu (co-opted members)

Karen Eagles joined the meeting via teleconference

#### **In Attendance:**

Tony Foulkes (Chief Executive), George Thomas (General Manager Finance & Corporate Services), Rosemary Clements (Acting General Manager Hospital and Specialist Services), Katherine Fraser-Chapple (Management Accountant),

Dr Samir Heble – Clinical Director Mental Health

Graham Donlon – Outcomes and Clinical Information Project Officer

#### **Apology**

An apology was received and noted from Kura Denness.

#### **656.0 Declaration to Open Meeting**

The meeting was declared open at 10.05am.

#### **657.0 Conflicts of Interest**

The Register was circulated for updating by members. Both Ms Tuuta and Mr Moeahu noted they had deleted a number of their interests from the register. The Register would be updated accordingly.

#### **658.0 Minutes of Previous Meeting**

##### Resolution

*That the Hospital Advisory Committee resolve to accept the minutes of the meeting held on 26 April 2011 as a true and correct record*

*Catt/Jeffares*

*Carried*

## 659.0 Matter Arising

### 659.1 Patient Satisfaction Survey

Mrs Eagles was pleased to note that although there no longer a requirement to submit Patient Satisfaction Survey information to the Ministry Taranaki had decided to continue with this as a source of client feedback.

### 659.2 Healthy Workforce

Mrs Rumball questioned whether a recently released report on the Health Workforce was available for members. This was noted for followup.

### 659.3 IT Requirements

Miss Bourke advised that the IT requirement for the new facility would be added to the Governance plan.

### 659.4 St John and ED

Mr Foulkes advised that a listing of activities and actions for followup in accordance with Board discussion would be generated for future reference.

### 659.5 Venture Taranaki

Mr Foulkes advised that further information as requested would be provided at the June Board Meeting.

### 659.6 Ethnicity Data

Mr Foulkes advised that an updated report had been received from the GM HR & Organisational Development and that the information would be provided to Members by way of the minutes.

The updated table was as follows:-

	Maori	Non Maori	Not Stated	Total	% Maori	% Unknown
Medical	2	119	25	146	1.37%	17.12%
Nursing	44	661	95	800	5.50%	11.88%
Allied	25	243	19	287	8.71%	6.62%
Non Health Support	10	75	21	106	9.43%	19.81%
Administration	18	254	13	292	7.38%	5.33%
Management	5	41	2	41	10.42%	4.17%
<b>Total</b>	<b>104</b>	<b>1352</b>	<b>175</b>	<b>1631</b>	<b>6.38%</b>	<b>10.73%</b>

## 660.0 Presentation – Mental Health Services

Dr Samir Heble – Clinical Director Mental Health and Graham Donlon Outcomes and Clinical Information Project Officer gave a presentation on the Mental Health Services:-

### Service areas

- General Adult, includes also Early Intervention, Maternal MH.
- Older Adults.
- CAMHS
- Alcohol and Drugs

- Maori Mental Health
- Registrar programme.

#### Acute Services

- Inpatient (TPW)
- TWW
- Crisis team, night triage
- Consultation-liaison
- Acute Home Based treatment team
- BSMC initiatives

#### Mental Health Outcomes & Compliance - The HoNOS tools

##### Health of the Nation Outcome Scales

- Measure of *change*\* created by College Research Unit, Royal College of Psychiatry in 1990's
- Consumers rated on Admission, Review & Discharge
- Used in Britain, Australia & New Zealand
- Tools translated into several languages
- Mandated by Ministry of Health within provider arm of DHB's\*\*
- Part of PRIMHD data set (MHINC+MH-SMART=PRIMHD)
- Tool measures symptoms and function
- Ratings based on a comprehensive assessment and other available information within the rating period
- Rated from 0 (No problem) to 4 (Severe problem)
- Satisfactory inter-rater reliability
- Brief - 5 minutes to rate (with experience)
- Shared with consumers/tangata whaiora and family/whanau to plan care and for discharge
- Should be used to guide clinical discussion\*\*\*

##### HoNOS - What does it measure?

1. Overactive, aggressive, disruptive or agitated behaviours
2. Non-accidental self-injury
3. Problem drinking or drug-taking
4. Cognitive problems
5. Physical illness or disability problems
6. Problems associated with hallucinations or delusions
7. Problems with depressed mood
8. Other mental and behavioural problems
9. Problems with relationships
10. Problems with activities of daily living
11. Problems with living conditions
12. Problems with occupation and activities

TDHB community compliance – Taranaki DHB rated 1st with regards to the percentage of clients seen with at least one Outcome Collection on the period.

TDHB inpatient compliance - Taranaki DHB rated 5<sup>th</sup> with regards to the percentage of clients seen with at least one Outcome Collection on the period

Vision – where to now?

- Improved data quality
- Outcomes information used to drive and inform routine clinical discussion
- Outcomes information used to inform recovery and discharge planning with consumers <http://www.tepou.co.nz/page/743-tools-and-training+feedback-scenarios>
- System more user-friendly to enhance buy-in, i.e., use of personalised dashboards, quick reports at individual and team level, better graphing, etc.
- A simpler Information Collection Protocol
- Establishment of a national outcomes data norms to enable benchmarking
- Development of an enquiring, outcomes-focused culture, both within and between DHB's

Board members sought clarification on a number of issues and raised questions throughout the presentation.

## **661.0 Management Reports**

### **661.1 Acting General Manager Hospital Services Report**

The Acting General Manager Hospital & Specialist Services took the report as read highlighting the following:-

- Provider revenue under budget for April 2011 by \$377k and over budget for the year by \$80k.
- Gynaecology and urology ahead 51% and 49% respectively for the month.
- ENT significantly ahead at 83% for the month and 33% year to date.
- Dental and Cardiology remain behind with contingency plans in place.
- Orthopaedics further behind at 31% behind for April and 23% behind year to date. A contingency plan is in place which focuses on long wait procedures over May and June.

### Discussion

- Mrs Clements advised that following the Christchurch earthquake the Ministry had put a number of initiatives in place to ensure that national waiting list targets would be met. This included allowance for Taranaki to over deliver its contracted volumes.
- It was noted that Mr Julian Stoddard had finished as an Orthopaedic Surgeon and that a replacement locum had fallen through. Two FTE positions have been advertised with one due to commence in June 2012.
- Mr Moeahu referred to increased service provision, increased costs but the decrease in budget deficit and it was noted that this was a good result of management. Mr Foulkes advised that the ongoing improvements and good financial results were from the goodwill of the many staff involved.
- Dr Catt noted that it would be useful to have figures regarding the increased inflows to the orthopaedic elective surgery waiting lists with the impact of more ACC declines.
- Members agreed that would be entirely appropriate to convey a message of thanks and acknowledgement to staff members regarding the support

for Christchurch and the improved financial results and ongoing improvements.

- It was noted that Hawera ED showed an 8% increase in presentations in April with Base close to the average over the last year of 53%.
- Mrs Clements advised that the latest interim result for May for the Smoking target of 80.4% achievement was a significant improvement on the quarter three results with the target still set at 90%
- In response to a question from Mrs Eagles it was noted that the NASC service were now located on the Base Hospital site with other contact details remaining the same.
- Ms Lockett advised that with the positive Health Target results that an aggregated result across all DHBs would be beneficial.
- Following on the earlier presentation Ms Lockett did note with concern the comment regarding having a need for a succession framework / model in place for key managers and functions. This was noted for followup.
- Mr Moeahu questioned whether any strategies were in place to manage the high numbers of low triage presenting to ED. Mrs Clements advised that the Acute Pathways project was proceeding to address issues in this area and suggested that a presentation on Acute and Emergency would be made at the next meeting.

Mrs Eagles suggested that the impact from successful Kaiawhina Services in South Taranaki would also be beneficial as part of the presentation.

- Ms Tuuta noted the reference to Waiting List management and the impact of problems with the computer system WebPAS. Mrs Clements that work in this area was proceeding and that a more sustainable approach to Waiting List management was required to ensure capacity against delivery.

It was noted that part of data collection included the receipt of report from the Ministry of Health once raw data has been supplied from the DHB.

- It was noted that at a meeting with Oral Health key stakeholders in South Taranaki that it had been agreed that mobile services would commence as soon as practical.
- Mrs Clements reported that the 2011/12 ACC Elective Services Contract has been reduced substantially on last year's budget and that in the meantime costing work was being undertaken on the impact for the DHB should the contract be signed. It was noted that the National COOs had made a decision not to sign the contract and had elevated the issue to the CEO group.
- Mr Moeahu questioned the ongoing sustainability of the savings that had been made to date. Mr Thomas advised that savings had been made over the ten months to date and with two months to go they were sustainable and expected a favourable response to budget by year end.
- Mr Foulkes advised that the national initiatives by HBL for better purchasing prices were continuing and that benefits will be apparent only in the years following. However, the supplies savings indicated in the financial results to date reflected local positive contract negotiation outcomes.

- Mrs Clements advised that work was continuing in response to the Smoking target and that while with some levels operating at 100% a focus on all areas for improved compliance would continue.

Resolution

*That the Hospital Advisory Committee note and receive the report of the Acting General Manager Hospital and Specialist Services and attachments.*

*Catt/Eagles  
Carried*

**662.0 Next Meeting**

The next meeting was scheduled to be held on Tuesday 28 June 2011 in Stratford.

**663.0 Exclusion of Public**

Resolution

*That the Hospital Advisory Committee resolve to exclude the public from the remainder of the meeting on the basis of the following matters:*

1. *To present Hospital Advisory Committee Minutes pursuant to an earlier resolution publicly excluding the item*

*Catt/Lockett  
Carried*

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Chairman

.....  
Date