



## **HOSPITAL ADVISORY COMMITTEE**

### **MINUTES – PUBLIC - unconfirmed**

**Tuesday 25 May 2010**

**10.00am**

**Corporate Meeting Room 1**

**Base Hospital**

**David Street**

**New Plymouth**

**Present:**

Peter Catt (Chairman), Kura Denness, Jenny Nager, Mary Bourke, Karen Eagles (Board Members), John Young (ex officio), Peter Moeahu, Brian Jeffares, Jan Dunlop (co-opted members)

**In Attendance:**

Tony Foulkes (Chief Executive), George Thomas (General Manager Finance and Corporate Services, Joy Farley (General Manager Hospital and Specialist Services), Katherine Fraser-Chapple (Management Accountant), Matua Ramon Tito (Kaumatua), Sue Carrington (Media Advisor), Jenny McLennan (PA to Board)

**567.0 Declaration to Open Meeting**

The meeting was opened at 10.05am with a karakia.

**568.0 Apologies / Leave of Absence**

Apologies were received and noted from Grant Knuckey and Nic Boheimer.

**569.0 Conflicts of Interest**

The Register was circularised for updating by members, with no new interests being declared.

**570.0 Minutes of Previous Meeting**

Resolution

*That the Hospital Advisory Committee resolve to accept the minutes of the meeting held on 22 April 2010 as a true and correct record.*

*Nager/Mathieson*

*Carried*

## **571.0 Matters Arising**

### **571.1 Medical Officer – Hawera Hospital**

It was noted that the remaining Medical Officer has left Hawera Hospital and locums continue to provide cover. Ms Farley advised that recruitment was continuing.

## **572.0 Management Reports**

The General Manager Hospital Services to the report as read and highlighted the following:

- Quieter month experience in acute medicine with IPC also closed for a long period
- 12 FTE less than previous month
- Three yearly visit from the Medical Council to review training status occurred in May
- Recent Accreditation Survey undertaken
- Medical Outpatient trends indicate that volume targets won't be met
- Pressure on ED service continues with volume of presentation. Focus of Acute Pathways project.
- Financial impact of Meca increases on the average salary
- Low staff turnover 0.5%
- Positive results of nation strategy for managing locum RMOs
- Clinical supplies remains below budget even with Herceptin expenditure
- Hospital Quality and Productivity Framework now includes 'performance improvement' as one of four high level strategies to 'increase Value for Money and Productivity' in the 21 DHBs Annual Plan 2009/10
- Local forecast has not changed with the impact of review delays noted.
- Three reviews currently underway in mental health – Mental Health Acute Pathway, Child & Adolescent Mental Health Services and Mental Health management. Announcement regarding Clinical Director management of service

### Discussion

- Mrs Nager questioned whether the target of people deemed at risk of self-harm or suicide presented to ED being seen with one hour of arrival. Ms Farley advised that patients at both ED's were seen by a clinician skilled to conduct mental health and risk assessment within the target timeframe.
- Ms Farley advised that the KPIs 1-5 regarding emergency triage and ED length of stay may not always present an accurate account of waiting times due the counting methodology. Length of Stage KPIs were an aggregate of Hawera and Base ED with Triage 3 figures low as results driven by higher volumes presented at Base. It was noted that the National Counting Group were currently reassessing the methodology currently in use Ms Denness questioned if there were socio-economic reasons associated with patients presenting to ED and recorded as ED length when it would be more appropriate for them to visit their GP. Ms Farley advised National pieces of work had been undertaken in this area and there was a range of reasons that people presented to ED rather than

their GP from socio economic to expectations and convenience. Ms Farley added that an appointment had been made at Hawera Hospital for a person who was responsible for linking patients back to their primary provider. Mr Mathieson questioned the origin of patients in the increase of ED in New Plymouth and the associated decrease in Hawera ED. Ms Farley was to provide details on patients domicile.

- Ms Denness complimented the work undertaken between DHBs and DHBNZ on the National strategy for managing locum RMOs. It was noted that changes related to the basis of their contracts and the length of time agencies were able to maintain management of the RMOs.
- It was noted that the 5 FTE associated with Project Maunga equated to approximately 30 people due to their part-time participation.
- Committee members noted the details provided for outsourced personnel and the range of services that this encompasses.
- Ms Farley advised that the CAA had previously highlighted regulations to providers within New Zealand regarding the landing of single engine helicopters on hospital sites. Assurance on compliance was sought from the Taranaki Rescue Helicopter and it was apparent that landing and housing of the rescue helicopter on the Base Hospital site was not compliant with the regulations. Mr Foulkes added that the holder of the licence was responsible for complying with regulations and that current advice was that the provider was continuing to provide the service but had adjusted its landing and parking arrangements. It was noted that discussions were continuing to resolve the current situation.
- Mr Young noted that the Hospital Provider were behind in the provision of elective services and questioned what steps were in place to ensure targets are met. Ms Farley advised that discussions were underway with the Funder. Mr Foulkes added that the non-compliance of the elective target was a risk to the DHB as a whole from both a financial and contractual perspective and efforts were underway to ensure target would be met.
- In response to the budget advice of increased funding for Taranaki DHB Mr Foulkes advised that initiatives underway to improve financial performance were to continue and that consideration of the configuration of hospital services project underway was imperative to ensure long-term financial viability. It was expected that the additional revenue of \$9m was to be included in future baselines.

#### Resolution

*That the Hospital Advisory Committee note and receive the report of the General Manager Hospital and Specialist Services and attachments.*

*Bourke/Denness*

### **573.0 Other Business**

#### **573.1 Oral Health – Community Clinics**

Ms Farley advised that arrangements for the blessings of the two sites, Rangiatea and New Plymouth Girls High School were underway as well as for the launch of the services. Members would be invited to attend once arrangements were confirmed.

573.2 Bonding of Staff

Mrs Nager acknowledged the work undertaken by the two local MPs regarding inclusion of Taranaki on the list of areas where the bonding of staff can be applied.

**574.0 Next Meeting**

The next meeting was scheduled to be held on Tuesday 29 June 2010 in Hawera.

**575.0 Exclusion of Public**

Resolution

*That the Hospital Advisory Committee resolve to exclude the public from the remainder of the meeting on the basis of the following matters:*

- 1. To present Hospital Advisory Committee Minutes pursuant to an earlier resolution publicly excluding the item*

*Denness/Moeahu  
Carried*

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Chairman

.....  
Date